

ACCESSING CREDIT MONITORING ONLINE

New Member Login Page

- To begin using your credit monitoring service, please go to enroll.idtheftsmart.com
- *First time visitors* will need to enter their last name, membership number and zip code. Then, they will be asked to create a username and password for future access
- First time visitors will also be asked three authentication questions to verify their identity
- *Return visitors* will enter through account.idtheftsmart.com

Member Dashboard Page

- **Alert Summary** section will provide access to all new credit alerts
- **Monitor What Matters (minor monitoring)** click the View/Add button and enter the minor's first name, last name, SSN, and date of birth and click "Add Minor Child"
- **Victim of identity theft** section will provide information on the unlimited consultation and restoration services provided by Kroll's licensed private investigators.
- **Lost Something** section provides assistance to address lost/stolen wallet/purse events

Additional Information regarding Minor Monitoring

- Up to four minors can be added for each **Minor Monitoring** account

To reach a Kroll Licensed Private Investigator please call 1-866-825-4605

For username or password retrieval please call 1-866-355-1044