

ACCESSING CREDIT MONITORING ONLINE

New Member Login Page

- To begin using your credit monitoring service, please go to enroll.idtheftsmart.com
- *First time visitors* will need to enter their last name, membership number and zip code. Then, they will be asked to create a username and password for future access
- First time visitors will also be asked three authentication questions to verify their identity
- *Return visitors* will enter through account.idtheftsmart.com

Member Dashboard Page

- **Alert Summary** section will provide access to all new credit alerts
- **Monitor what matters (dark web monitoring)** section details the Web Watcher dark web monitoring service. Members can add which pieces of information they would like monitored on the dark web
- **Monitor What Matters (minor monitoring)** click the View/Add button and enter the minor's first name, last name, SSN, and date of birth and click "Add Minor Child"
- **Victim of identity theft** section will provide information on the unlimited consultation and restoration services provided by Kroll's licensed private investigators.

Additional Information regarding idINTEGRITY SCAN and Minor Monitoring

- The program also includes the **Public Persona** service which monitors public record databases and credit header data for known addresses and aliases associated with your Social Security Number. When first enrolled an 18 month history report will be provided of all credit header data on the member's credit bureaus
- The program also includes the **Address Aware** service which reports on and monitors your address history with the USPS. When you first enroll you will be provided with an 18-month address history report and alerts will be sent if a fraudster has tried to change your primary address with the USPS
- Up to four minors can be added for each **Minor Monitoring** account

To reach a Kroll Licensed Private Investigator please call 1-866-825-4605

For username or password retrieval please call 1-866-355-1044