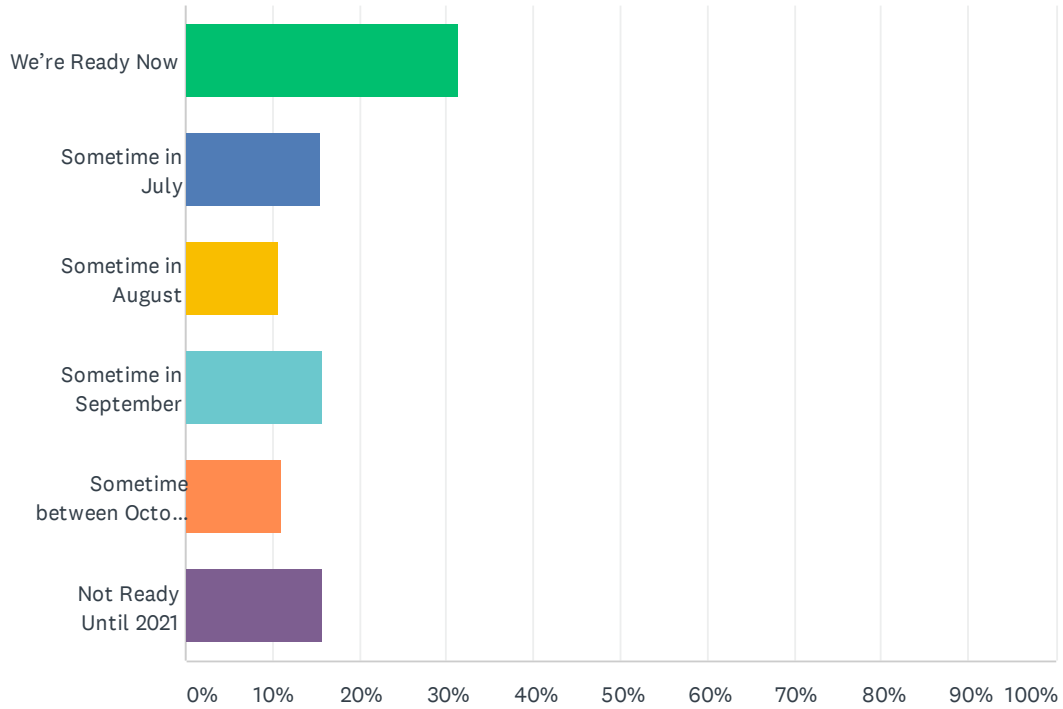


Q1 When would you feel comfortable welcoming your UBB Correspondent Banking Officer (CBO) back into your bank for a personal meeting?

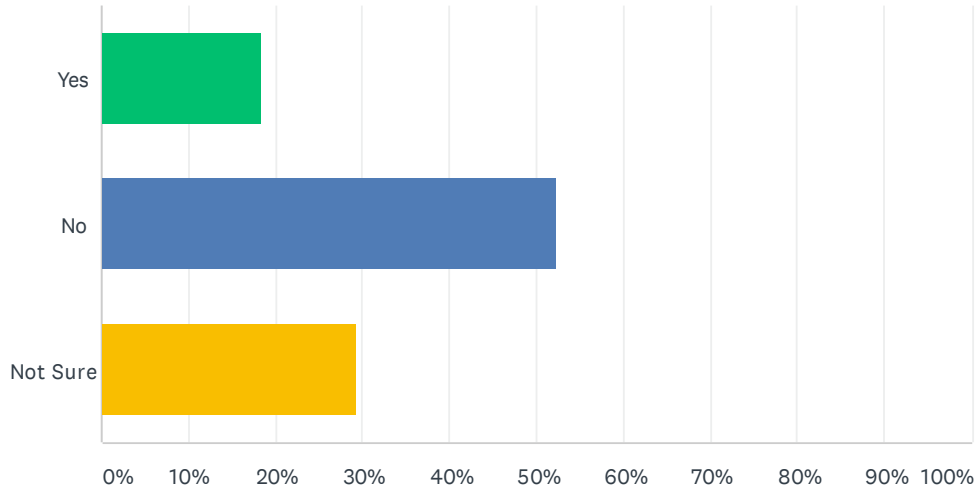
Answered: 325 Skipped: 0



ANSWER CHOICES	RESPONSES	
We're Ready Now	31.38%	102
Sometime in July	15.38%	50
Sometime in August	10.77%	35
Sometime in September	15.69%	51
Sometime between October & December	11.08%	36
Not Ready Until 2021	15.69%	51
TOTAL		325

Q2 When you're ready to start welcoming your UBB CBO back into your bank, will you require them to wear a mask?

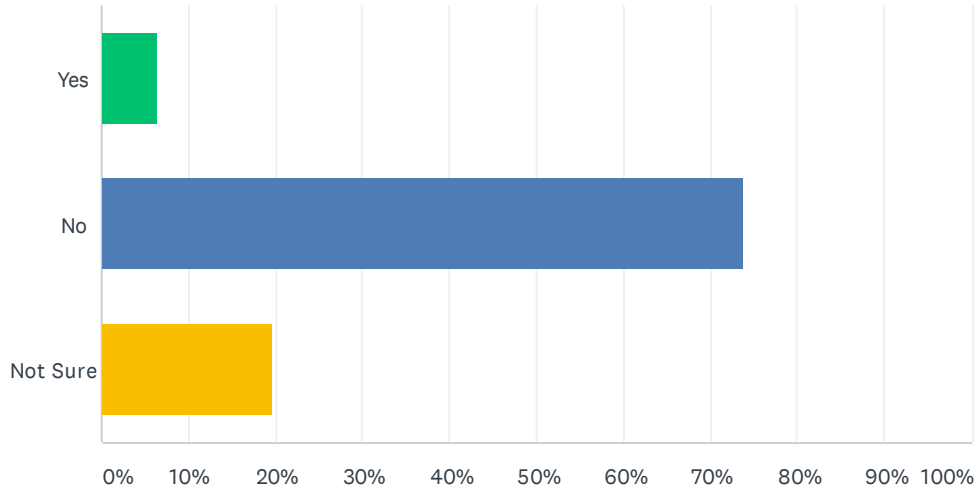
Answered: 325 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	18.46%	60
No	52.31%	170
Not Sure	29.23%	95
TOTAL		325

Q3 When you're ready to start welcoming your UBB CBO back into your bank, will you require them to conduct a temperature check at the door prior to entering?

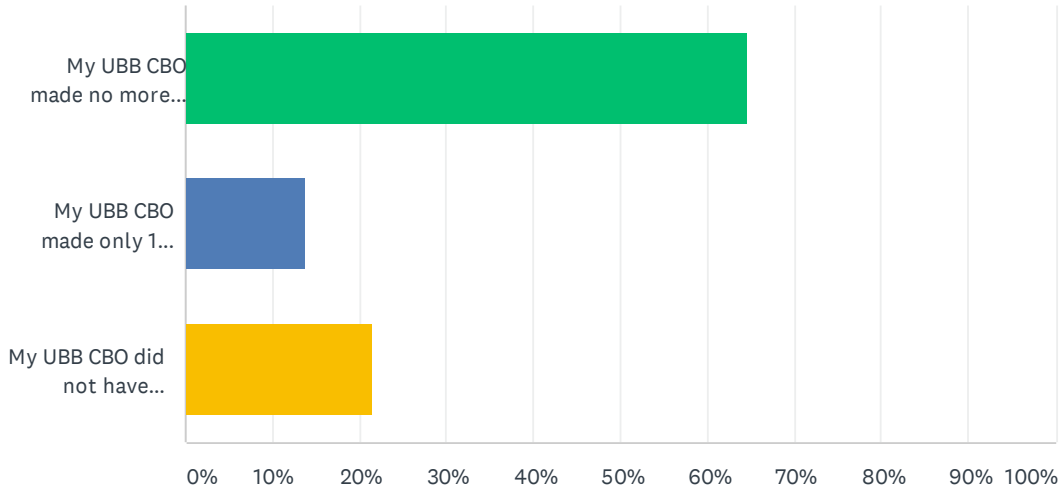
Answered: 325 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	6.46%	21
No	73.85%	240
Not Sure	19.69%	64
TOTAL		325

Q4 If your UBB CBO were to follow a stringent protocol of hand sanitizing and social distancing throughout the course of the day, which of the following responses would make you feel the most comfortable?

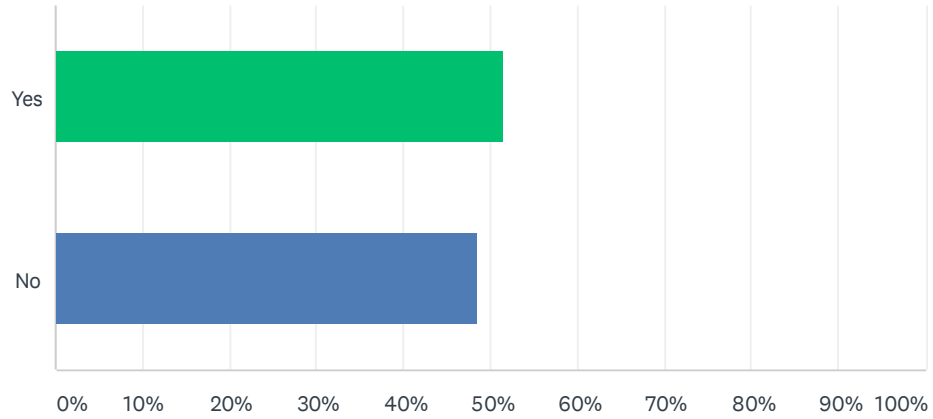
Answered: 325 Skipped: 0



ANSWER CHOICES	RESPONSES	
My UBB CBO made no more than 2 bank visits prior to meeting with me in-person	64.62%	210
My UBB CBO made only 1 bank visit prior to meeting with me in-person	13.85%	45
My UBB CBO did not have another bank visit prior to meeting with me in-person	21.54%	70
TOTAL		325

Q5 Do you currently use a video conferencing platform to communicate with customers or employees working remotely or in other branch offices?

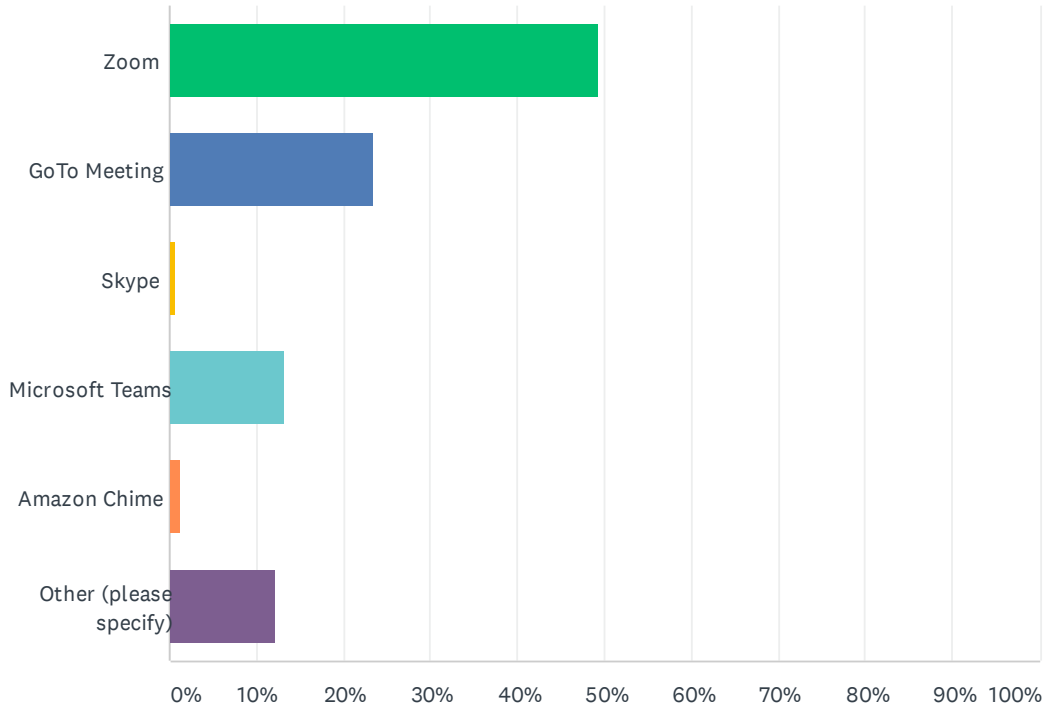
Answered: 325 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	51.38%	167
No	48.62%	158
TOTAL		325

Q6 Which video conferencing platform do you currently use?

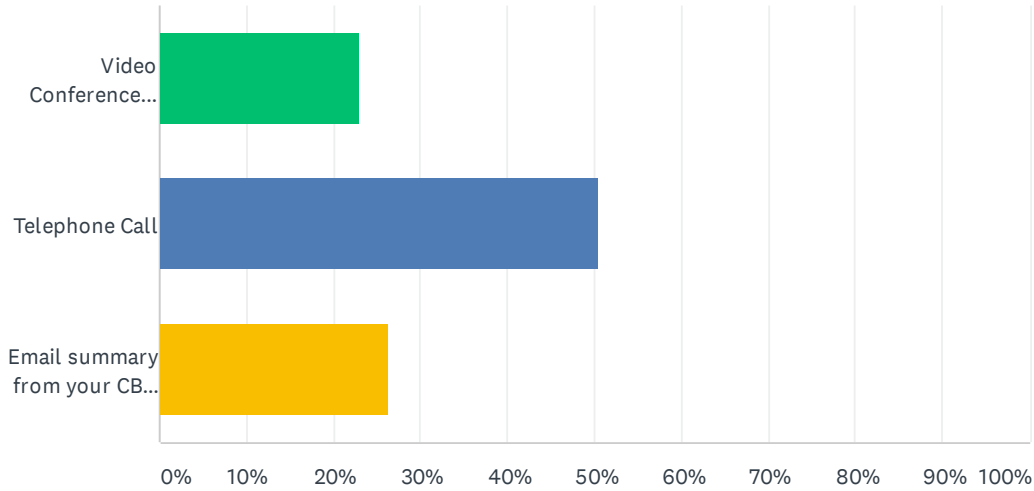
Answered: 166 Skipped: 159



ANSWER CHOICES	RESPONSES	
Zoom	49.40%	82
GoTo Meeting	23.49%	39
Skype	0.60%	1
Microsoft Teams	13.25%	22
Amazon Chime	1.20%	2
Other (please specify)	12.05%	20
TOTAL		166

Q7 In the event that an in-person visit with your UBB CBO is not possible. Which one of the options listed below would be your preferred alternative method for meeting?

Answered: 325 Skipped: 0



ANSWER CHOICES	RESPONSES
Video Conference Meeting	23.08% 75
Telephone Call	50.46% 164
Email summary from your CBO with a list of items highlighting what's new at UBB, along with a personalized presentation of ideas that could help your bank save money, increase revenue or improve efficiencies.	26.46% 86
TOTAL	325